

## FlexiBus fares

<b>Concessionary Pass Holders</b> (Usual time restrictions apply)	<b>Free</b>		
<b>Under 5s</b>	<b>Free</b>		
	<b>Single</b>	<b>Return</b>	<b>Day Pass</b>
<b>Adult<sup>1</sup></b>	<b>£2</b>	<b>£4</b>	<b>£5</b>
<b>Child (5-18)</b>	<b>£2</b>	<b>£3</b>	<b>£3.20</b>
			<b>Day Pass</b>
<b>Young Person (19-29)</b>	<b>£3.75</b>		

<sup>1</sup> From 1 November 2023 the cost of the single and return adult fares will be:

	<b>Single</b>	<b>Return</b>
<b>Adult</b>	<b>£2.50</b>	<b>£4.50</b>

## How to pay

You can pay when booking, by debit or credit card, within the Ride Pingo app or over the phone.

Payment can also be made on the bus by cash.

The information in this leaflet is correct at the date of issue (June 2023). (22/23 120)

## FlexiBus zones



Travel from and to any location within a zone. The service in each zone also serves a number of 'external' destinations that are just outside of the zone. Please refer to the website for this information.

FlexiBus operates exclusively for places not served by a regular bus service.

Zones may change slightly over time. Please refer to the website for up to date information on the zones.

Call **01273 078203** or download the app and start planning your journey.



Scan the QR code for detailed zone maps, or visit [eastsussex.gov.uk/flexibusallzones](http://eastsussex.gov.uk/flexibusallzones)

# flexibus

## A new way to travel around East Sussex

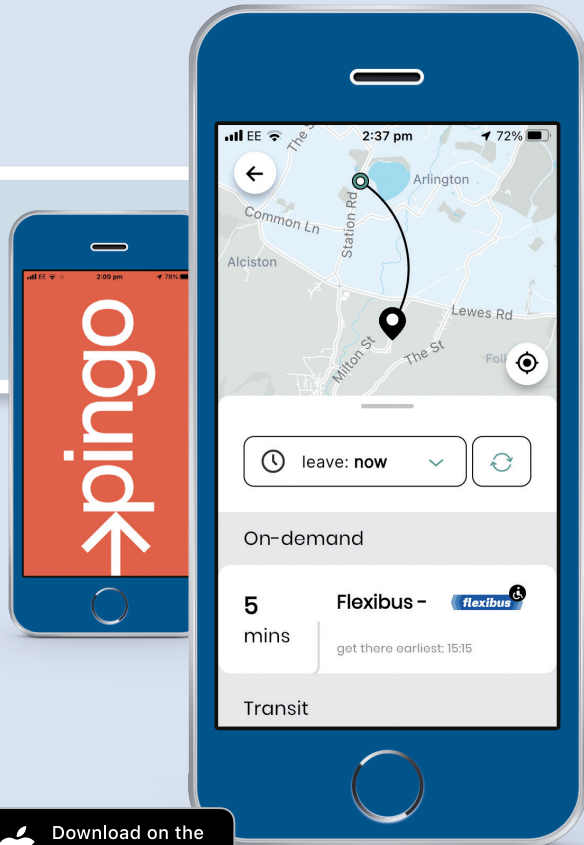


Powered by  
**pingo**

Funded by  
**HM Government**

**MORE BUS LESS FUSS**  
East Sussex County Council  
[eastsussex.gov.uk/ESCCFlexiBus](http://eastsussex.gov.uk/ESCCFlexiBus)

## What is FlexiBus?



*FlexiBus* is a flexible and low cost on-demand public transport service for places in East Sussex without a regular bus service.

Use *FlexiBus* to travel to your nearest town, train station, hospital or another key destination.

Simply download the app or call to find out what's possible and book your ride.

## Book your ride with the app

### 1 Download the app from [ridepingo.com](http://ridepingo.com)

Booking on the app allows you to track your ride.



### 2 Create your account

Set up your account by entering your mobile number, email address and name.

### 3 Book your ride

Type in your pick up location and destination.

## Book your ride by phone

Phone FlexiBus on  
**01273 078203**

- ✓ 6.30am to 7.30pm.
- ✓ Monday to Saturday (excluding bank holidays).
- ✓ Bookings can be made up to a week in advance.

## Quick facts

- ✓ *FlexiBus* operates exclusively for places not served by a regular bus service. You can't book a *FlexiBus* journey to travel along an existing public transport route.
- ✓ Travel to or from a location within a zone, or to and from defined locations (such as train stations, hospitals and town centres) outside of the zone.  
*FlexiBus* services are generally not suitable for regular trips such as school trips or commuting to work.
- ✓ *FlexiBus* is a rideshare service so other passengers are likely to be picked up or dropped off during your journey.
- ✓ All *FlexiBuses* are accessible with a rear lift and dedicated wheelchair spaces on board.
- ✓ *FlexiBus* is a registered bus service and all drivers have an enhanced DBS check.

## More information

Still not sure where you can go or have a question or query about the service?

- ✓ For more details or to get this information in a different format or language call **01273 078203** or email us at [FlexiBus@eastsussex.gov.uk](mailto:FlexiBus@eastsussex.gov.uk)
- ✓ Visit the website: [eastsussex.gov.uk/ESCCFlexiBus](http://eastsussex.gov.uk/ESCCFlexiBus)